

# Terms & Conditions

1. P.Osh Membership Programme (“**The P.Osh Society**”) offered by P.Osh Shop LLP entitles members (“**P.Osh Society Members**”) to privileges at all participating outlets in Singapore, namely P.Osh Shops and Shows, and such other participating outlets as shall be determined by the Management from time to time (the “**Participating Outlets**”).
2. P.Osh Society Members will each be issued with a digital membership card (the “**P.Osh Card**”). The P.Osh Card shall be issued by P.Osh Shop LLP and shall at all times remain the property of P.Osh Shop LLP (hereinafter referred to as the “**Management**”).
3. P.Osh Society Members will be charged a membership fee as decided by the Management. The membership fee is strictly non-refundable in all and any circumstances.
4. By purchasing membership and using the P.Osh Card, P.Osh Society Members shall be deemed to have read, understood, and agreed with the terms and conditions contained herein, as may be amended by the Management in its absolute discretion from time to time.
5. The P.Osh Card is strictly personal and non-transferrable, has no cash value and any attempt to share the usage of the P.Osh Card shall be deemed to be a breach of the terms of The P.Osh Society entitling the Management at its sole discretion to suspend the said P.Osh Card and cancel the P.Osh Society Member’s place in The P.Osh Society immediately.
6. P.Osh Society Member must prepare personal identification for verification by the Management whenever the P.Osh Card is used. The P.Osh Card is not valid if P.Osh Society Member’s personal identification cannot be verified.

## 7. Privileges

P.Osh Society Members shall be entitled to the following privileges (the "**Privileges**"):-

- i. P.Osh Society Members shall be entitled to ONE free brownie per day, to be collected from any of the Participating Outlets. The brownie can be a P.Osh Premium Brownie, a P.Osh Chewy Brownie, or any P.Osh Chewy Brownie with standard toppings. A single-portion Customised Brownie may NOT be claimed using this privilege.
- ii. P.Osh Society Members shall be entitled to a storewide 20% discount off retail prices, without any minimum spend requirement, at the Participating Outlets. Standard taxes, if any, shall apply after the discount.
- iii. P.Osh Society Members shall enjoy exclusive perks during seasonal promotions (eg. Valentine's Day, Mother's Day, Christmas etc.) and new launches.

The P.Osh Card must be presented before payment in order for Privileges to be awarded to the P.Osh Society Member.

Privileges are not valid (or, cannot be used in conjunction) with other promotions, vouchers, or discounts at any Participating Outlets unless otherwise stated.

The Management may at its sole discretion amend, withdraw, or substitute the above-stated Privileges without prior notice.

## 8. Loss or Deletion of Card

- i. The Management shall not be liable for deleted or lost P.Osh Cards.

- ii. Replacement of deleted or lost P.Osh Cards shall be at the sole discretion of the Management. Replacement is subject to payment of the prevailing replacement fee, if any.

9. Right to Cancel Contract

- i. In accordance with "CONSUMER PROTECTION (FAIR TRADING) (CANCELLATION OF CONTRACTS) REGULATIONS 2009" as found in the "CONSUMER PROTECTION (FAIR TRADING) ACT (CHAPTER 52A)", P.Osh Shop LLP shall honour a 5-day cooling off period with regards to purchase of new memberships.
- ii. The cooling off period begins as soon as a membership application is accepted through our e-commerce platform.
- iii. A new member has the right to cancel his or her membership at any point of time during this cooling off period.
- iv. Cancellation shall be done in writing and submitted via mail or electronic mail.

10. Termination

The P.Osh Card and/or its place in The P.Osh Society may be terminated without prior notice in the event that:

- i. The validity period of the P.Osh Card and/or its place in The P.Osh Society expires, as the case may be.
- ii. The P.Osh Card and/or its place in The P.Osh Society is subject to usage in a way that is deemed by the Management as wrong, abusive, unfair, unethical, or unreasonable.
- iii. The P.Osh Society is discontinued as a Membership Programme of P.Osh Shop LLP.

End of Document